

SUSE Membership Survey

In September 2017 we initiated the SUSE Annual Membership Survey. Each year we'll be asking our members for feedback on the service they are getting from SUSE and how well we are doing. We'll be carrying out the survey again in September 2018 and the results will appear here.

2017 Survey Results

In 2017 we received responses from 50% of our members and we used the findings to start a discussion with our members about the future direction of the organisation as we developed the SUSE Strategy 2018-21.

An extract of the responses is below

Members were asked to score a series of statements from 1 Strongly Disagree to 10 Strongly Agree. The higher the number, the more support there was for the statement.

PART ONE: Representation	Average Score (1–10)
a. SUSE should have a strong focus on representing the views of members to government and decision makers.	8.9
b. USE should have a focus on supported employment rather than a wider disability employment agenda.	7.4
c. SUSE should offer different grades of membership with corresponding benefits (for example access to on-line learning, free places at events).	7
d. The cost of membership should be linked to the size of the member organisation.	6.7
e. SUSE should offer individual memberships for practitioners.	7.1

PART TWO: Transformation	Average Score (1-10)
a. USE should campaign to ensure the standards and principles of the Supported Employment Framework for Scotland are maintained.	9.1
b. SUSE should establish and promote a quality standard for supported employment in Scotland.	8.4
c. SUSE should support and promote mentoring and learning partnerships between members.	8.4

Additional Question - Would your organisation be interested in gaining a quality mark for your supported employment provision?

YES	88%	NO	12%
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PART THREE: Dissemination	Average Score (1-10)
a. SUSE should aim to be a Centre of Excellence for supported employment in Scotland.	8.9
b. SUSE should offer an on-line learning hub for supported employment practitioners.	7.9
c. SUSE should offer regular learning events for practitioners (approx. 3 or 4 each year).	8.4
d. SUSE should continue to issues a monthly bulletin to members.	7.5

PART FOUR: Collaboration	Average Score (1-10)
a. SUSE should commission research on a regular basis to inform future strategy and influence policy makers.	7.6
b. SUSE should collaborate with other networks / bodies when we have common interests and goals.	8.8

Additional Question - Would your organisation be interested in providing training for the staff of other SUSE members?

YES	77%	NO	23%
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PART FIVE: Innovation	Average Score (1-10)
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a. Following completion of the 'More than the Sum of the Parts' project SUSE should not aim to deliver services on an on-going basis.	6.6
b. SUSE should work with its members to pilot new services / developments.	7.2
c. SUSE should support members to develop partnerships or consortia.	8.2