



Department
for Work &
Pensions

Job Entry: Targeted Support (JETS) Scotland

Awareness for External Partners

Date November 2020

What is the Background to JETS Scotland?

- The UK is facing unprecedented economic changes, which has impacted on the economy and labour market, with over 3 million people starting a Universal Credit (UC) claim during this Covid-19 pandemic and the number of people in receipt of UC and searching for work having more than doubled
- In response, DWP has launched a 'Plan for Jobs Package' to support the UK's economic recovery, that builds on and bolsters the existing support offered by our Jobcentre Plus network. JETS Scotland is one of these initiatives
- The Work and Health Programme (WHP) Job Entry: Targeted Support (JETS) went live in England and Wales, including the Local Government Partner areas in London and Manchester, on 5 October 2020 and is being delivered through a variation to the existing WHP contract
- As there is no Work and Health Programme in Scotland, a new contracted offer has been developed and will be in place to enable JETS Scotland to **go live from 25 January 2021**

What are the Key Principles of JETS Scotland?

Key principles

- JETS Scotland provision is a new offer, to provide light-touch employment support to help people recently made unemployed, primarily due to the economic impact of Covid-19
- This support must fit with the wider labour market offer of support, including from Jobcentre Plus and external support, both national and local
- We want to maximise opportunities for people to find work within the constraints of available DWP resources
- We want providers to deliver a sector-based approach that responds to local priorities

What are the objectives of JETS Scotland?

The primary objectives of JETS Scotland are to:

- make support available to people who have been out of work and in receipt of benefit for at least 13 weeks, to help them gain paid employment
- maximise the opportunities to support people to find work, given the reduced availability of DWP resource / capacity
- support each participant to develop realistic job goals and career paths; identify suitable and achievable steps to realise these goals
- ensure each participant receives tailored quality support to overcome barriers to securing employment in the prevailing local labour market sector conditions, including sign posting to other support available
- ensure providers work closely with employers, local partners and services to respond to key events or labour market changes with positive and innovative solutions

What is JETS Scotland?

When does it start?

- JETS Scotland will go live from 25 January 2021 and referrals will run for 12 months, with the option to extend for a further year if required

Who is it for?

- Universal Credit (UC) claimants in the Intensive Work Search Regime and New Style Jobseekers Allowance claimants, who have been unemployed (doing no work) for at least 13 weeks (periods of furlough do not count towards this 13 weeks) and in receipt of benefit in these qualifying groups at time of referral

How do claimants access JETS Scotland?

- Claimants are referred to JETS Scotland by their Jobcentre Plus work coach, following a discussion to ensure JETS Scotland is the right support for them

How long does it last?

- Claimants will remain on the provision for 6 months

Is participation voluntary or mandatory?

- It is intended that participation in JETS Scotland is primarily voluntary
- However, *by exception*, work coaches *may* mandate some claimants to attend and participate in the first appointment, although we expect the number mandated to JETS Scotland to be low

What is the JETS Scotland offer?

- JETS Scotland is a light touch provision for claimants who have been unemployed for at least 13 weeks and, due to resource pressures, may not have had access to support from a Jobcentre Plus work coach
- It is available to claimants who do not meet the criteria for other national provision e.g. we do not expect claimants who have barriers to employment which meet the criteria for Fair Start Scotland to be suitable for this light-touch JETS Scotland support
- Support is based around getting participants into employment, building on providers' links with employers at local level. It will include (but is not limited to):
 - assessment of employment support needs
 - help with IT skills, job search, CV writing, interview support
 - support to consider different employment sectors/routes and ways of working including home working
 - building confidence, self-belief and self-motivation
 - support for anxieties about working in a Covid-19 environment including potential access to mental health and wellbeing support
 - signposting to other support dependent on personal characteristics and/or circumstances e.g. support offer for school leavers or older workers
 - signposting to skills support and other support and training
 - signposting to other national or local provision if different or more intensive support needs are identified and they are eligible
- Providers will provide financial support to help participants attend JETS Scotland

Further Information

- Further information about the wide range of support available from Jobcentre Plus to help people back to work is available on the [Job Help](#) site, part of Gov.uk
- Claimants interested in the support offered by JETS Scotland are advised to talk to their work coach if this looks like the help they need to move them towards and into work

If you require further information about JETS Scotland, please contact:

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JETS Scotland is provided in your area by:

To Be Confirmed